



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2025/B/6142677 Dated/दिनांक : 16-04-2025

# Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण   |  |  |  |  |
|---|--|--|--|--|
| Bid End Date/Time/बिड बंद होने की तारीख/समय   | 07-05-2025 18:00:00  |  |  |  |
| Bid Opening Date/Time/बिंड खुलने की<br>तारीख/समय  | 07-05-2025 18:30:00  |  |  |  |
| Bid Offer Validity (From End Date)/बिड पेशकश<br>वैधता (बंद होने की तारीख से)  | 90 (Days)  |  |  |  |
| Ministry/State Name/मंत्रालय/राज्य का नाम   | Ministry Of Education  |  |  |  |
| Department Name/विभाग का नाम  | Department Of Higher Education   |  |  |  |
| Organisation Name/संगठन का नाम  | Indian Institute Of Technology (iit)   |  |  |  |
| Office Name/कार्यालय का नाम   | Kanpur   |  |  |  |
| क्रेता ईमेल/Buyer Email   | buycon1.iit.kanpur@gembuyer.in   |  |  |  |
| Total Quantity/कुल मात्रा   | 1  |  |  |  |
| ltem Category/मद केटेगरी  | NIM crate  |  |  |  |
| GeMARPTS में खोजी गई स्ट्रिंग / Searched<br>Strings used in GeMARPTS  | NIM crate  |  |  |  |
| GeMARPTS में खोजा गया परिणाम / Searched<br>Result generated in GeMARPTS   | Plastic Crates for Fruits and Vegetable (V2) conforming to IS 15532, U-Sealing Rings (Nimonic) (BHEL), Nimesulide, PVC Item (Gujarat Govt) |  |  |  |
| अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant<br>Categories selected for notification                                  | <ul> <li>U-Sealing Rings (Nimonic) (BHEL)</li> <li>Plastic Crates for Fruits and Vegetable (V2) conforming to<br/>IS 15532</li> </ul>      |  |  |  |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)                 | 3 Lakh (s)   |  |  |  |
| OEM Average Turnover (Last 3 Years)/मूल<br>उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)                                     | 24 Lakh (s)  |  |  |  |
| Years of Past Experience Required for<br>same/similar service/उन्हीं/समान सेवाओं के लिए<br>अपेक्षित विगत अनुभव के वर्ष        | 3 Year (s)   |  |  |  |
| MSE Exemption for Years Of<br>Experience/अनुभव के वर्षों से एमएसई छूट/ and<br>Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है | Yes  |  |  |  |

| Certificate,OEM Annual Turnover,Additional Doc 1Document required from seller/विकेता से मांगेCertificate,OEM Annual Turnover,Additional Doc 1गए दस्तावेज(Requested in ArC),Compliance of BoQ specification and supporting document<br>*In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation be the buyerDo you want to show documents uploaded by bidders to all bidders participated in bidd?YesPast Performance/विगत प्रदर्शन80 %Bid to RA enabled/विड से रियर्स नीलामी सकिय कियाNoType of Bid/विड का प्रकारTwo Packet BidTime allowed for Technical Clarifications during technical evaluation/तक्वीकी मृत्यांकन के दीगन तक्वीकी स्पष्टीकरण हेतु अनुमत समय2 DaysInspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)NoEvaluation Method/मृत्यांकन पदितTotal value wise evaluationArbitration ClauseNoMediation ClauseNoPBG Detail/ईएमीजी विवरणNoRequired/आवश्यकताNoMIII Purchase Preference/एमआईआई खरीद वरीयता | Bid C   | Details/बिड विवरण   |  |  |  |
|---|---|---|--|--|--|
| Document required from seller विकेत से मंगे  Document required from seller विकेत से मंगे  गए दस्तवेज  Do you want to show documents uploaded by bidders to all bidders participated in bid?  Past Performance विगत प्रदर्शन  Bid to RA enabled/विङ से रिवर्स नीलामी सक्रिय किया  Time allowed for Technical Clarifications during technical evaluation/daranahahahahahahahahahahahahahahahahahah  | Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and    | Yes   |  |  |  |
| by bidders to all bidders participated in bid?/  Past Performance/विगत प्रदर्शन 80 %  Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया No  Type of Bid/बिड का प्रकार Two Packet Bid  Time allowed for Technical Clarifications during technical evaluation/तकनीकी मृत्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय  Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)  Evaluation Method/मृत्यांकन प्रदति Total value wise evaluation  Arbitration Clause No  Mediation Clause No  EMD Detail/ईएमडी विवरण  Required/आवश्यकता No  Required/आवश्यकता No  MII Purchase Preference/एमआईआई खरीद वरीयता   |   | Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by |  |  |  |
| Bid to RA enabled/बिंड से रिवर्स नीलागी सक्रिय किया  Type of Bid/बिंड का प्रकार  Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय  Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)  Evaluation Method/मूल्यांकन पद्धित  Total value wise evaluation  Arbitration Clause  No  Mediation Clause  No  Required/आवश्यकता  No  PBG Detail/ईपीबीजी विवरण  Required/आवश्यकता  No  MII Purchase Preference/एमआईआई खरीद वरीयता  | by bidders to all bidders participated in           | Yes   |  |  |  |
| Type of Bid/बिंड का प्रकार  Time allowed for Technical Clarifications during technical evaluation/तकनीकी सुल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय  Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)  Evaluation Method/मुल्यांकन पदिति  Arbitration Clause  No  Mediation Clause  Required/आवश्यकता  No  PBG Detail/ईएमडी विवरण  Required/आवश्यकता  No  MII Purchase Preference/एमआईआई बरीद वरीयता   | Past Performance/विगत प्रदर्शन                      | 80 %  |  |  |  |
| Time allowed for Technical Clarifications during technical evaluation/तकनीकी मृत्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय  Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)  Evaluation Method/मृत्यांकन पद्धित Total value wise evaluation  Arbitration Clause No  Mediation Clause No  EMD Detail/ईएमडी विवरण  Required/आवश्यकता No  PBG Detail/ईपीबीजी विवरण  Required/आवश्यकता No  | Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया | No  |  |  |  |
| during technical evaluation/तकनीकी मृल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय  Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)  Evaluation Method/मृल्यांकन पद्धति  Arbitration Clause  No  Mediation Clause  No  Required/आवश्यकता  No  PBG Detail/ईपीबीजी विवरण  Required/आवश्यकता  No  No  No  No  No  No  No  No  No  N   | Type of Bid/बिंड का प्रकार                          | Two Packet Bid  |  |  |  |
| Inspection Authority / Ágencies preregistered with GeM)  Evaluation Method/मृल्यांकन पद्धति  Arbitration Clause  Mediation Clause  Mo  Required/आवश्यकता  Required/आवश्यकता  Required/आवश्यकता  No  MII Purchase Preference/एमआईआई खरीद वरीयता  | during technical evaluation/तकनीकी मूल्यांकन के     | 2 Days  |  |  |  |
| Arbitration Clause  Mediation Clause  No  EMD Detail/ईएमडी विवरण  Required/आवश्यकता  No  PBG Detail/ईपीबीजी विवरण  Required/आवश्यकता  No  MII Purchase Preference/एमआईआई खरीद वरीयता  | Inspection Authority / Agencies pre-                | No  |  |  |  |
| Mediation Clause  EMD Detail/ईएमडी विवरण  Required/आवश्यकता  No  PBG Detail/ईपीबीजी विवरण  Required/आवश्यकता  No  MII Purchase Preference/एमआईआई खरीद वरीयता  | Evaluation Method/मूल्यांकन पद्धति                  | Total value wise evaluation   |  |  |  |
| Required/आवश्यकता No PBG Detail/ईपीबीजी विवरण Required/आवश्यकता No MII Purchase Preference/एमआईआई खरीद वरीयता   | Arbitration Clause                                  | No  |  |  |  |
| Required/आवश्यकता No PBG Detail/ईपीबीजी विवरण Required/आवश्यकता No MII Purchase Preference/एमआईआई खरीद वरीयता   | Mediation Clause                                    | No  |  |  |  |
| ePBG Detail/ईपीबीजी विवरण Required/आवश्यकता No MII Purchase Preference/एमआईआई खरीद वरीयता   | EMD Detail/ईएमडी विवरण                              |   |  |  |  |
| Required/आवश्यकता  No  MII Purchase Preference/एमआईआई खरीद वरीयता   | Required/आवश्यकता                                   | No  |  |  |  |
| MII Purchase Preference/एमआईआई खरीद वरीयता  | PBG Detail/ईपीबीजी विवरण                            |   |  |  |  |
|   | Required/आवश्यकता                                   | No  |  |  |  |
| MII Purchase Preference/एमआईआई खरीद वरीयता Yes  | 4II Purchase Preference/एमआईआई खरीद वरीयता          |   |  |  |  |
|   | MII Purchase Preference/एमआईआई खरीद वरीयता          | Yes   |  |  |  |

| MSE Purchase Preference/एमएसई खरीद वरीयता            | Yes |
|--|-----|
| मिंजिट । वाटाविडेंट । निर्मादारमा एक एक वराव परावरा। | 165 |

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match

L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

# NIM Crate (1 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

# Technical Specifications/तकनीकी विशिष्टियाँ

| Buyer Specification<br>Document/क्रेता विशिष्टि दस्तावेज़ | <u>Download</u> |
|---|-----------------|
|---|-----------------|

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र.<br>सं. | Consignee<br>Reporting/Officer/<br>परेषिती/रिपोर्टिंग<br>अधिकारी | Address/पता  | Quantity/मात्रा | Delivery Days/डिलीवरी के<br>दिन |
|-------------------|--|--|-----------------|---------------------------------|
| 1                 | Rohit Pandey   | 208016,Central Store &<br>Purchase Section, IIT Kanpur,<br>GT Road, Kalyanpur 208016<br>(UP) | 1               | 84                              |

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

# 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity  $\div$  Original quantity)  $\times$  Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

## 2. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### 3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

# 4. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

#### 5. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

#### 6. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

# 7. Generic

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

### 8. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

### 9. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

#### 10. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

#### 11. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

#### 12. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 13. Financial Criteria

**NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

## 14. Scope of Supply

Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

#### 15. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

# 16. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1. Ensure to specify the Make and model of the offered Item.
- 2. Mere Reproduction of the asked specification without any supporting official / printed brochure of the offered product may lead to rejection of bid.
- 3. Quotations may be submitted only by the 'Original Equipment Manufacturer' or their 'Authorized Dealers'. Quotations from other than Authorized Dealers or Resellers will not be considered.
- 4. Participating bidders can ignore the Make/Model/Brand name (if mentioned a nywhere in the bid document) while participating in the bid. Bidders can quote f or equivalent products in the bid.
- 5. Provide at least 2 orders for the same quoted item issued by any of IITs, NITs or any other government organization.

# 17. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

# 18. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

### 19. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

### 20. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

# 21. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

# 22. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 23. Warranty

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

# 24. Past Project Experience

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum

- issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---