

Bid Document

Bid Details	
Bid End Date/Time	23-09-2021 17:00:00
Bid Opening Date/Time	23-09-2021 17:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Human Resource Development
Department Name	Department Of Higher Education
Organisation Name	Indian Institute Of Technology Kanpur
Office Name	Kanpur
Total Quantity	4
Item Category	DESIGNING SOFTWARE (Version 2.0)
Minimum Average Annual Turnover of the Bidder	2 Lakh (s)
OEM Average Turnover (Last 3 Years)	16 Lakh (s)
Years of Past Experience required	3 Year (s)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Primary product category	DESIGNING SOFTWARE (Version 2.0)
Time allowed for Technical Clarifications during technical evaluation	2 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
----------	----

ePBG Detail

Required	No
----------	----

Splitting

Bid splitting not applied.

MII Purchase Preference

MII Purchase Preference	No
-------------------------	----

MSE Purchase Preference

MSE Purchase Preference	Yes
-------------------------	-----

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.
7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant

contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

DESIGNING SOFTWARE (Version 2.0) (1 pieces)

Brand Type	Registered Brand
------------	------------------

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
BASIC INFORMATION	Modules of Designing Software offered in the scope of supply	Architecture Design, Mechanical Design, Structure Design, Infrastructure Design, Electrical Design, Electronic Design, General Design
	Type of Edition of the offered product	Academic Edition
SCOPE OF LICENCE	Types of Licence	Perpetual
	" Duration of Subscription (in years) (Hint :- Select '0' if not applicable)"	1.0 - 5.0 Or higher
	OEM Licensing policy	Per Server
	Number of licensing included in the offered product as per OEM defined licensing policy	1.0 - 100.0 Or higher
	Scope of Installation	Installation, Configuration
	The offered product have support from OEM for	Unlimited upgradation of version within support period
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Training Options	Training Material
	No of days Training Provided (Hint :- Select '0' if not applicable)	0.0 - 10.0 Or higher
ARCHITECTURE DESIGN	Architecture Design Features	Parametric Modeling, Building Layout & Design, Site Layout, MasterPlanning, Sustainability Design, Walk-Through Animation, Massing Studies

Specification	Specification Name	Bid Requirement (Allowed Values)
MECHANICAL DESIGN	Mechanical Design Features	Advance surfacing, Direct Modeling, Fluid Flow Simulation, Mesh CAD Models, Mold design, Plastic Parts Design, Weldments, Mechanical concept and layout design, Energy Analysis, Heating Ventilation and Air Conditioning (HVAC), MEP Fabrication, Plumbing System Design, Computer Aided Manufacturing (CAM)
STRUCTURE DESIGN	Structure Design Features	Composite Material Design, Structural Detailing, Stress Analysis, Structural Validation
INFRASTRUCTURE DESIGN	Infrastructure Design Features 1	Site Planning & Layout, Highway and Road Design, Rail Design, Site Development, Geospatial Analysis & Geo Referencing, GIS Integration, Corridor Modelling, Horizontal and Vertical Curves, Bridge Modelling, Point Cloud Data Processing
	Infrastructure Design Features 2	Master Planning, Volumetric Analysis, Earthwork Calculation, Thematic Analysis, Existing conditions modelin
ELECTRICAL DESIGN	Electrical Design Features	Electrical cable and Conduit design, Panel Design, Circuit Simulation, Load Takeoff Calculation, Electrical Fabrication
ELECTRONIC DESIGN	Electronic Design Features 1	Support Distributed Computing, S-Parameter Simulation support, Harmonic Balance Simulation, X-Parameter Simulation/Support, RF System design and Simulation, S- Parameter Checker, Tuning and Optimization, Optimization for EM and Circuit Co-Simulation, FEM Mesh Domain Optimization, RF System Budget Analysis, Yield Analysis and Yield Optimization, Sensitivity Analysis and Sensitivity Optimization, IP Encoder to protect data
	Electronic Design Features 2	Simulation result Data Display window, DSP and Algorithm Blocks, Digital Filter design wizard, HDL (hardware description language) Code Generation, HDL Co-Simulation with RF System Model, Fixed Point Library, Phased array Intermod and Harmonics 3D Beam Plotting Capability, Support Digital, RF & Hybrid Beam Forming, 3D Antenna Pattern file support, Dynamic 3D graph capability, Radar Source Models, Radar Target Models, Radar Sea Clutter Model
	Electronic Design Features 3	Multi Scattering Target model with Latitude, Longitude and Altitude Support, Cover and Deceptive Jamming EW Models, Clutter Model with PDF, Radar Platform models with Latitude, Longitude and Altitude Support, Radar Propagation loss model for Rainfall and Snowfall, Radar Signal Processing models, Phased Array toolbox, Radar Measurement Model, RF Budget Analysis for Phased Array System, 3D Antenna Beam Plotting for Phased Array, Intermod and Harmonics analysis for Phased array System, RF Budget Planning and System simulation Tool
	EM simulation method used	MOM (Method of moments), FEM(Finite Element Method)
	Number of Core for EM Multi -thread supported by the offered product	4, 8, 16, 32

Specification	Specification Name	Bid Requirement (Allowed Values)
COMMON PARAMETERS	Common parameters features 1	2D System Analysis, Human Simulation, Motion Simulation, Solar Analysis, Photorealistic Images, Daylighting Analysis, Generic Design, Reality Capture, Cloud Collaboration, Data Management, Parametric Modeling
	Common parameters features 2	Finite Element Analysis, Animation, Conceptual design, Structural Detailing, Stress Analysis, Structural Validation, System Level Design, Schematic Design Capability Schematic Design Capability, Layout Design Capability, Layout DRC(design rule check) and LVS (layout versus schematic), Design Guide support, Support different CAD files import, Support Python Script, DC and AC Simulation
	Basic information modeling supported by the offered product	2 D, 3 D, 4 D, 5 D

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	30

DESIGNING SOFTWARE (Version 2.0) (1 pieces)

Brand Type	Registered Brand
------------	------------------

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
BASIC INFORMATION	Modules of Designing Software offered in the scope of supply	General Design, Mechanical Design, Structure Design
	Type of Edition of the offered product	Academic Edition
SCOPE OF LICENCE	Types of Licence	Perpetual
	" Duration of Subscription (in years) (Hint :- Select '0' if not applicable)"	1.0 - 5.0 Or higher
	OEM Licensing policy	Per Server

Specification	Specification Name	Bid Requirement (Allowed Values)
	Number of licensing included in the offered product as per OEM defined licensing policy	1.0 - 100.0 Or higher
	Scope of Installation	Installation, Configuration
	The offered product have support from OEM for	Unlimited upgradation of version within support period
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Training Options	Training Material
	No of days Training Provided (Hint :- Select '0' if not applicable)	0.0 - 10.0 Or higher
ARCHITECTURE DESIGN	Architecture Design Features	NA
MECHANICAL DESIGN	Mechanical Design Features	Advance surfacing, Direct Modeling, Fluid Flow Simulation, Mesh CAD Models, Plastic Parts Design
STRUCTURE DESIGN	Structure Design Features	Composite Material Design, Structural Detailing, Stress Analysis, Structural Validation
INFRASTRUCTURE DESIGN	Infrastructure Design Features 1	NA
	Infrastructure Design Features 2	NA
ELECTRICAL DESIGN	Electrical Design Features	NA
ELECTRONIC DESIGN	Electronic Design Features 1	NA
	Electronic Design Features 2	NA
	Electronic Design Features 3	NA
	EM simulation method used	MOM (Method of moments), FEM(Finite Element Method)
	Number of Core for EM Multi -thread supported by the offered product	4, 8, 16, 32

Specification	Specification Name	Bid Requirement (Allowed Values)
COMMON PARAMETERS	Common parameters features 1	2D System Analysis, Generic Design, Parametric Modeling, Photorealistic Images
	Common parameters features 2	Finite Element Analysis, Animation, Conceptual design, Structural Detailing, Stress Analysis, Structural Validation, System Level Design, Support different CAD files import
	Basic information modeling supported by the offered product	2 D, 3 D

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	30

DESIGNING SOFTWARE (Version 2.0) (1 pieces)

Brand Type	Registered Brand
------------	------------------

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
BASIC INFORMATION	Modules of Designing Software offered in the scope of supply	General Design, Mechanical Design, Structure Design
	Type of Edition of the offered product	Academic Edition
SCOPE OF LICENCE	Types of Licence	Perpetual
	" Duration of Subscription (in years) (Hint :- Select '0' if not applicable)"	1.0 - 5.0 Or higher
	OEM Licensing policy	Per Server
	Number of licensing included in the offered product as per OEM defined licensing policy	1.0 - 100.0 Or higher
	Scope of Installation	Installation, Configuration

Specification	Specification Name	Bid Requirement (Allowed Values)
	The offered product have support from OEM for	Unlimited upgradation of version within support period
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Training Options	Training Material
	No of days Training Provided (Hint :- Select '0' if not applicable)	0.0 - 10.0 Or higher
ARCHITECTURE DESIGN	Architecture Design Features	NA
MECHANICAL DESIGN	Mechanical Design Features	NA
STRUCTURE DESIGN	Structure Design Features	Composite Material Design, Structural Detailing, Stress Analysis, Structural Validation
INFRASTRUCTURE DESIGN	Infrastructure Design Features 1	NA
	Infrastructure Design Features 2	NA
ELECTRICAL DESIGN	Electrical Design Features	NA
ELECTRONIC DESIGN	Electronic Design Features 1	NA
	Electronic Design Features 2	NA
	Electronic Design Features 3	NA
	EM simulation method used	MOM (Method of moments), FEM(Finite Element Method)
	Number of Core for EM Multi -thread supported by the offered product	4, 8, 16, 32
COMMON PARAMETERS	Common parameters features 1	2D System Analysis, Generic Design, Reality Capture, NA
	Common parameters features 2	Finite Element Analysis, Animation, Conceptual design, Structural Detailing, Stress Analysis, Structural Validation, System Level Design, Support different CAD files import

Specification	Specification Name	Bid Requirement (Allowed Values)
	Basic information modeling supported by the offered product	2 D, 3 D

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	30

DESIGNING SOFTWARE (Version 2.0) (1 pieces)

Brand Type	Registered Brand
------------	------------------

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
BASIC INFORMATION	Modules of Designing Software offered in the scope of supply	General Design, Mechanical Design, Structure Design
	Type of Edition of the offered product	Academic Edition
SCOPE OF LICENCE	Types of Licence	Perpetual
	" Duration of Subscription (in years) (Hint :- Select '0' if not applicable)"	1.0 - 5.0 Or higher
	OEM Licensing policy	Per Server
	Number of licensing included in the offered product as per OEM defined licensing policy	1.0 - 100.0 Or higher
	Scope of Installation	Installation, Configuration
	The offered product have support from OEM for	Unlimited upgradation of version within support period

Specification	Specification Name	Bid Requirement (Allowed Values)
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	1.0 - 5.0 Or higher
	Training Options	Training Material
	No of days Training Provided (Hint :- Select '0' if not applicable)	0.0 - 10.0 Or higher
ARCHITECTURE DESIGN	Architecture Design Features	NA
MECHANICAL DESIGN	Mechanical Design Features	Advance surfacing, Direct Modeling, Fluid Flow Simulation, Heating Ventilation and Air Conditioning (HVAC), Mesh CAD Models, Plastic Parts Design
STRUCTURE DESIGN	Structure Design Features	Composite Material Design, Structural Detailing, Stress Analysis, Structural Validation
INFRASTRUCTURE DESIGN	Infrastructure Design Features 1	NA
	Infrastructure Design Features 2	NA
ELECTRICAL DESIGN	Electrical Design Features	NA
ELECTRONIC DESIGN	Electronic Design Features 1	NA
	Electronic Design Features 2	NA
	Electronic Design Features 3	NA
	EM simulation method used	MOM (Method of moments), FEM(Finite Element Method)
	Number of Core for EM Multi -thread supported by the offered product	4, 8, 16, 32
COMMON PARAMETERS	Common parameters features 1	2D System Analysis, Generic Design, Parametric Modeling, Photorealistic Images
	Common parameters features 2	Finite Element Analysis, Animation, Conceptual design, Structural Detailing, Stress Analysis, Structural Validation, System Level Design, Support different CAD files import
	Basic information modeling supported by the offered product	2 D, 3 D

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	30

Buyer Added Bid Specific Additional Terms and Conditions

1. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
2. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
3. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
4. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

5. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

6. The buyer organization is an institution eligible for concessional rates of GST as notified by the Government of India. The goods for which bids have been invited fall under classification of GST concession and the conditions for eligibility of concession are met by the institution. A certificate to this effect will be issued by Buyer to the Seller after award of the Contract. Sellers are requested to submit their bids after accounting for the Concessional rate of GST.
Applicable Concessional rate of GST : 5%
Notification No.and date : 45/2017 (CGST) KA.NI .- 2-1823/XI-9(47)/17 (SGST), 47/2017 (IGST) dated 14/11/2017
7. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
8. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
9. Scope of supply (Bid price to include all cost components) : Only supply of Goods
 10. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
 11. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
 12. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
 13. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 20% of total value.
 14. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
 15. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
 16. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
 17. To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): OEM Authorization Certificate.
 18. Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
 19. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.
 20. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---